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## Contact PrimeKey support

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To contact PrimeKey support:

1. Open a ticket at <https://support.primekey.com/>, or
2. Email at [support@primekey.com](mailto:support@primekey.com) or
3. Contact Hotline telephone number: +1 251 317 69 84

### **How it works when you call us**

The process works like this:

1. You call **+1 251 317 69 84**
2. A message is read saying "Please wait while you're being connected"
3. Music plays while you wait
4. A new message is read saying "Now you're being connected"
5. A ringing tone will play
6. We answer your call

**\*\*IF YOU HAVE AN URGENT ISSUE PLEASE CALL THE HOTLINE\*\***